



1 February 2010

Dear RegO Cryo-Flow Customer:

We continue to be effected by changes in global supply of raw materials, especially copper, zinc and steel. RegO is reliant on purchased products that are linked directly to market volatility that we have been experiencing over the past number of years.

After review of material costs and other factors we are announcing an increase on all products of 5.0% beginning 1 March 2010. All orders shipped after this date will be billed at the adjusted rate. We are in the process of printing revised price sheets and distribution will occur shortly.

We appreciate your understanding relative to this issue and thank you for your partnership.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael A. Tarala". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Michael A. Tarala  
Sales and Marketing Manager