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RegO® Cryoflow Products Field Advisory T9450 and T9464 Series Unauthorized Repair Kits:

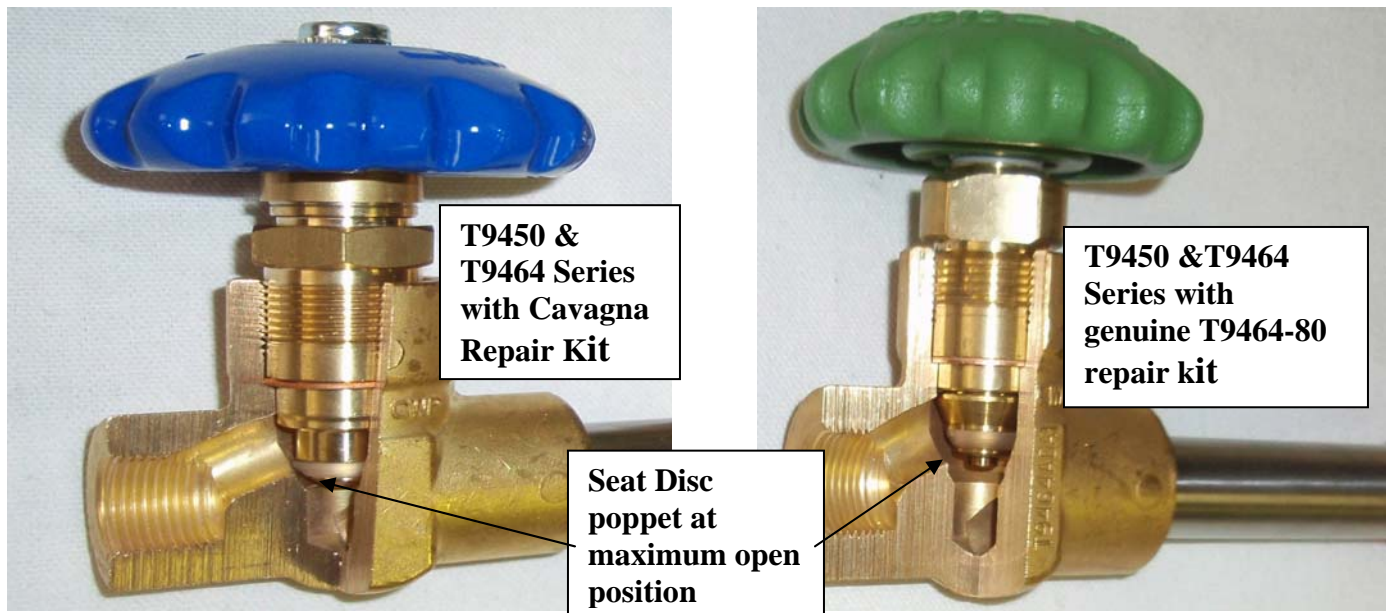
It has come to our attention that an unauthorized repair kit is being offered by a company called Ratermann Manufacturing Inc. that misrepresents on its packaging to be a “RegO Valve Rebuild Kit” for the repair of RegO® Cryoflow Products Short Stem Shutoff Valves. This repair kit actually contains a Cavagna repair/retrofit kit, which the package insert specifies for use with Cavagna’s CRT1 Series Valves.



This repair kit fails to meet the following performance standards for the RegO® Cryoflow model T9450 and T9464 valves:

- 20% reduced flow due to design differences.
- Is not approved by the TPED Standard in accordance with EN 1626 when installed in our valves.
- Fails to perform to the TPED Standard in accordance with EN1626 when installed in our valve body.
- Increased risk of stem packing leaks through the bonnet area when installed in our valve body and tested to EN 1626.

Consistent with these deficiencies, the package insert states Cavagna “assumes no responsibility or liability for performance of products repaired in the field”.



These unauthorized and under-performing repair kits are not identified with any part number on the bonnet, the hand-wheel is painted blue with no manufacturer identification, and there is no date of manufacture on the assembly. Use of this repair kit would constitute the unsafe practice of rebuilding one manufacturer’s valve with repair parts of a different design from a different manufacturer.

Be advised that our T9450 and T9464 Series valves should only be repaired /rebuilt using the genuine RegO® parts contained in RegO® Cryoflow Product’s T9464-80 Series repair kits. If you have any questions or require additional information, please contact RegO® Cryoflow products at the above phone number or e-mail address.

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