

Warranty Reference Guide

Warranty Claim Process: To ensure the proper warranty processing and to help expedite your claim please be able to provide RMI Customer Service and/or Technical Support with the complete model and serial number of the item. It is recommended that you contact RMI's Technical Support department before replacing any parts. For propane and natural gas related claims please be prepared to supply the inlet/outlet gas pressures when you call. To accurately troubleshoot and ensure the best outcome we recommended that you call our Technical Support department while you are in the field with the unit.

Refer to the manufacturers instructions manual for more information on the conditions, exclusions and procedures regarding the individual product warranty. This is just a guide. Subject to change.

Twin Eagles	
SS Burners, Grates and All Fabricated SS Components	Limited Lifetime
SS Briquette Trays, Sear Zone Burners, Rotiss Burners and Drip Pans	5 Years
All other parts	2 Year
Delta Heat	
SS Burners, SS Housing	Limited Lifetime
SS Grates	15 Years
Briquette Trays and Gas Valves	5 Years
All Other Parts	2 Years
Fire Magic Grills - Echelon / Aurora Series	
Cast SS Burners, Cooking Grids and SS Housing	Lifetime
Brass Burners and Valves, Manifold Assy, Back Burner Assy (except ignition system) and Inner Liners	15 Years
Electric Grills, SS Cooking Grids and SS Housings	10 Years
Infrared Burner, Flavor Grids and Charcoal SS Grills	5 Years
Side Burners and Other Grill Components	3 Years
Grill Ignition Systems, Electronic Components, Accessories	1 Year
Phoenix	
SS Fabricated Models, Grill Top & Bottom, Control Panel, Column & Base, Burner, Side Shelves & Drip Pan	10 Years
Cast Aluminum End Cap Models, Grill Top & Bottom (Paint Excluded), Control Panel, Column & Base, SS Grids	Limited Lifetime
SS Burners, Grids, Side Shelves, Drip Pan & Fasteners	10 Years
Black Aluminized Steel Grill Top & Bottom (Paint Excluded)	5 Years
All Other Components Including Ignition System & Gas Valve Knobs, Wheels	1 Year
MHP Grills (excludes AMC Series)	
Castings, SS Burners, SS Cooking Grids, SS Warming Racks, Control Panel	Lifetime
Ignitor systems, Gas Valve, Patio Base, Knobs, Rock Grate	1 Year
Infrared Burners, Porcelain Briquettes	5 Years
Bromic	
Parts	1 Year

American Outdoor Grill	
SS Burners	Limited Lifetime
Ignition Systems and Accessories (side burners, motors, thermometers)	1 Year
Infrared Burners and Vaporizer Panels	3 Years
All other parts	10 Years
Broilmaster	
Aluminum Grill Housing (except paint), SS Cooking Grids, Griddles, Warming Rack, Bowtie Burner, SS Carts and SS Mountings and SS Built-in Components	Lifetime
H-Series, Q-Series, R3B SS Burners and Side Burners	10 Years
Infrared Burners on R3 & R3B, Flare Buster Ceramic Flavor Enhancers, Painted Electro-Galvanized Steel Components and SS Smoker Shutter	5 Years
Porcelain Coated Steel Briquet Racks, Chrome-Plated Warming Rack, Stainless Steel Flavor Screen and Stainless Steel Heat Shield	2 Years
Valves, Knobs, Ignitors, Labels, Hose Fitting, Grease Cups, and All Other Parts and Accessories	1 Year
Primo Grills and Smokers	
All Ceramic Parts and Burners	Limited Lifetime
All Metal Parts	5 Years
Thermometer and Felt Gasket	30 Days
Cast Iron Parts, Valves, Knobs and Accessories	1 Year
American Fyre Designs	
All GFRC Fire Features and Burners	3 Years
Electric Components, Valves, Controls and Accessories	1 Year
Firegear (Residential, after 12/2/19)	
Construction, Manufacturing Defects, SS Burners and Pans	Lifetime
Gas Valves, Spark Igniter, Pilot Assemblies	5 Years
AWS/TFS?TMSI/MT Electronic Components	5 Years
Refractory Log Sets, RTF/Enclosures and Skytech Manufactured Optional Controls	5 Years