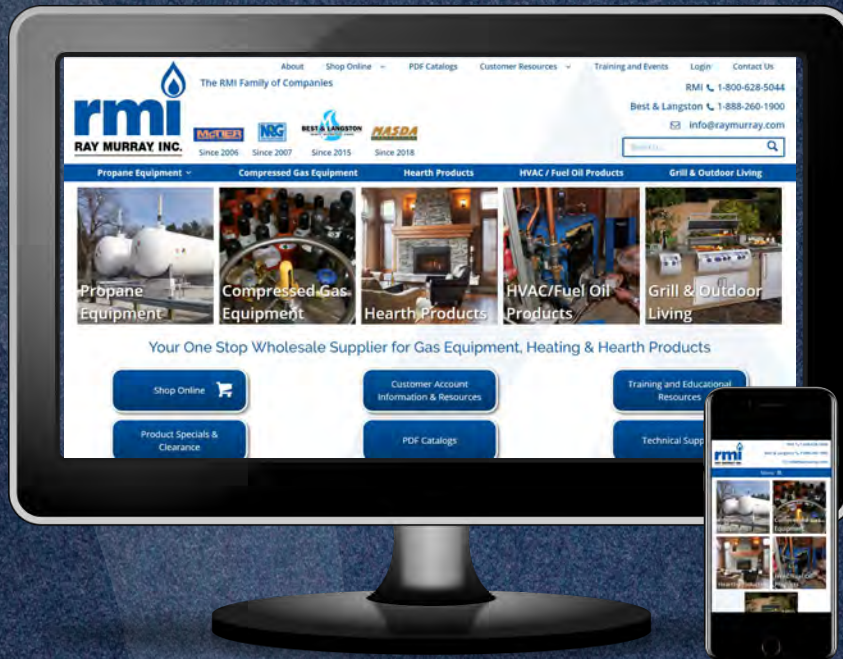




RAYMURRAY.COM

Users Guide





💧 Easy-to-Use, Online Shopping Portal
Check inventory, get pricing & place orders, 24/7

💧 Online Resource Center
*Access brochures, catalogs, price books, manuals
& videos all in one easy-to-find place*

💧 Access now @ www.raymurray.com
1. Click "Sign In"
2. Follow the prompts to create your account

Table of Contents

Need Help or have a question on how to use our website.....	2
Home Page.....	3
Become a Customer.....	4
Shop Online Catalog.....	5
Sign In.....	5
Shop Online Catalog.....	6
Browse by Product Type/Brand	6
General Search.....	6
Express Order.....	7
Saved Carts & Order History (Reorder Favorites)	7
Add to Cart and Checkout Process.....	8
My Account.....	11
Edit Profile.....	11
Address Book	12
Order History	12
Saved Carts.....	13
Activate a Saved Cart	13
Save/Resave Cart	13
	14
 Home Page	14

Need Help or have a question on how to use our website...

- You can call us at [800-628-5044](tel:800-628-5044) with questions. Our Customer Service Reps are available to talk to you Monday – Friday from 7:00 am to 5:00 pm EST.
- You can email us at info@raymurray.com.
- You can find your salesperson by clicking the [Outside Sales Team](#) button on our Home page and talk to them directly.

Home Page



The RMI Family of Companies

[About](#)
[Shop Online](#)
[PDF Catalogs](#)
[Customer Resources](#)
[Training and Events](#)
[Sign In](#)
[Contact Us](#)

RMI 1-800-628-5044
 Best & Langston 1-888-260-1900
 info@raymurray.com

[McDER](#) Since 2006
 [NIG](#) Since 2007
 [BEST & LANGSTON](#) Since 2015
 [NASDA](#) Since 2018

Search...

Propane Equipment Compressed Gas Equipment Hearth Products HVAC / Fuel Oil Products Grill & Outdoor Living







Propane Equipment Compressed Gas Equipment Hearth Products HVAC/Fuel Oil Products Grill & Outdoor Living

Your One Stop Wholesale Supplier for Gas Equipment, Heating, Hearth & Outdoor Living Products

Welcome to our New Website!

[Shop Online](#)
[Become a Customer](#)

[RMI & Customer Resources](#)
[PDF Catalogs](#)

[Training & Educational Resources](#)
[Technical Support](#)



Michigan Office
 4411 Pier North Blvd
 Flint, MI 489504

Massachusetts Office
 Quarry Hill Business Park
 50 Limestone Rd
 Lee, MA 01238

Pennsylvania Office
 1443 Wells Dr
 PO Box 1002
 Bensalem, PA 19020

Best & Langston Div.
 2815F Carolina Commerce Dr
 PO Box 11360
 Goldsboro, NC 27530

RMI Office Locations
 Regional Manager Locations

[About RMI](#)
[Outside Sales Team](#)
[RMI Warehouse Locations](#)
[Value Added Services](#)
[Latest News](#)
[Product Specials & Clearance](#)



The RMI Family of Companies

[McDER](#) Since 2006
 [NIG](#) Since 2007
 [BEST & LANGSTON](#) Since 2015
 [NASDA](#) Since 2018

Massachusetts Office
 Quarry Hill Business Park
 50 Limestone Rd
 PO Box 339
 Lee, MA 01238
 Michigan Office
 4411 Pier North Blvd
 Flint, MI 489504


Pennsylvania Office
 1443 Wells Dr
 PO Box 1002
 Bensalem, PA 19020
Best & Langston Division
 2815F Carolina Commerce Dr
 PO Box 11360
 Goldsboro, NC 27530

info@raymurray.com
 RMI: 1-800-628-5044
 Best & Langston: 1-888-260-1900

Product Line Landing Pages

- Retail Price Books
- Brochures
- Product Manuals
- Newsletters
- Other Resources

Customer Resources

- Become a Customer
- Shop Online
-  (NetStore)
- Forms
- PDF Catalogs
- Training & Technical
- Industry Resources

Additional information about RMI

Become a Customer



To become a new customer with RMI Click on the **Become a Customer** button and follow the 3 simple steps.

The RMI Admin team will review the submitted forms and complete the new customer set-up process.



New customer set-up can take a few days depending on the forms review.

New customers will be notified when their RMI customer account and online user name & password have been set-up.

At RMI it's easy to become a customer

- You can call us at **800-628-5044** with questions about becoming a customer. Our Customer Service Reps are available to talk to you Monday - Friday from 7:00 am to 5:00 pm EST.
- You can email us at info@raymurray.com.
- You can find your salesperson and talk to them directly. Click here to see a listing of RMI salespeople by region and specialty.

You can also follow these **3** simple steps to become a customer:

- 1. Complete an Application for Trade Credit.**

- 2. Complete a Resale Certificate.**
 - Applicable states resale certificates are available here:
[Forms](#)
 - Your completed Trade Credit Application and Resale Certificate can be emailed to newaccounts@raymurray.com or faxed to 800-243-8341.
- 3. Submit a Shop Online User Name and Password Request.**


Shop Online Catalog

The RMI Family of Companies

RMI 1-800-628-5044
Best & Langston 1-888-260-1900
info@raymurray.com

Propane Equipment Compressed Gas Equipment Hearth Products HVAC / Fuel Oil Products Grill & Outdoor Living

Your One Stop Wholesale Supplier for Gas Equipment, Heating & Hearth Products

Welcome to our New Website!

Shop Online
Become a Customer
MyRMI & Customer Resources
PDF Catalogs
Training & Educational Resources
Technical Support

An RMI customer account is required to shop online. Go to the **Become a Customer** button on the Home page for information on how to become an RMI customer.

Current RMI customers should simply click on the **Shop Online** button.

Sign In

RMI Customers who have previously set-up an online account will enter their User Name and Password.

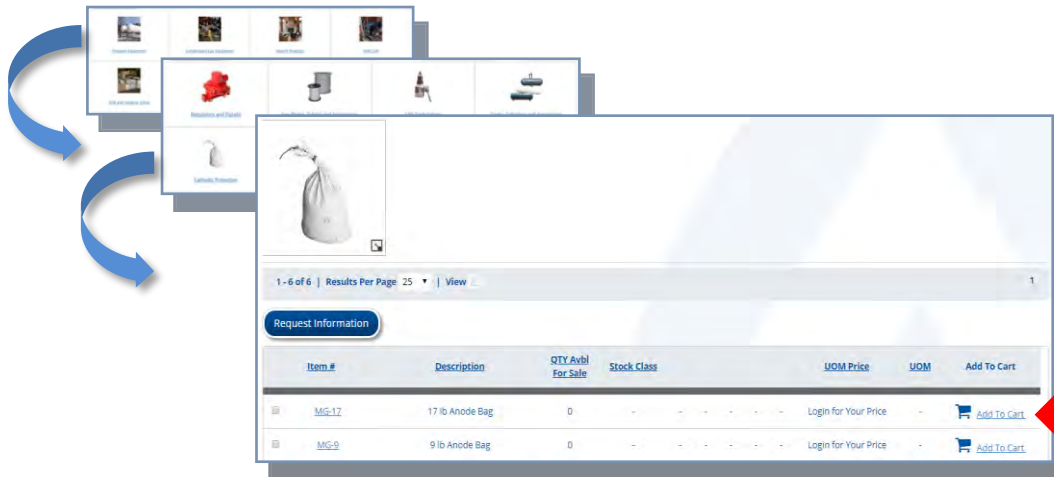
RMI Customers who have not set-up an online account can register for an online User Name and Password.

The completed registration form will go to the RMI Admin team for review and set-up. The customer will be notified when their online User Name and Password is ready to use. This process can typically take 24-48 hours to complete.

Shop Online Catalog

Browse by Product Type/Brand

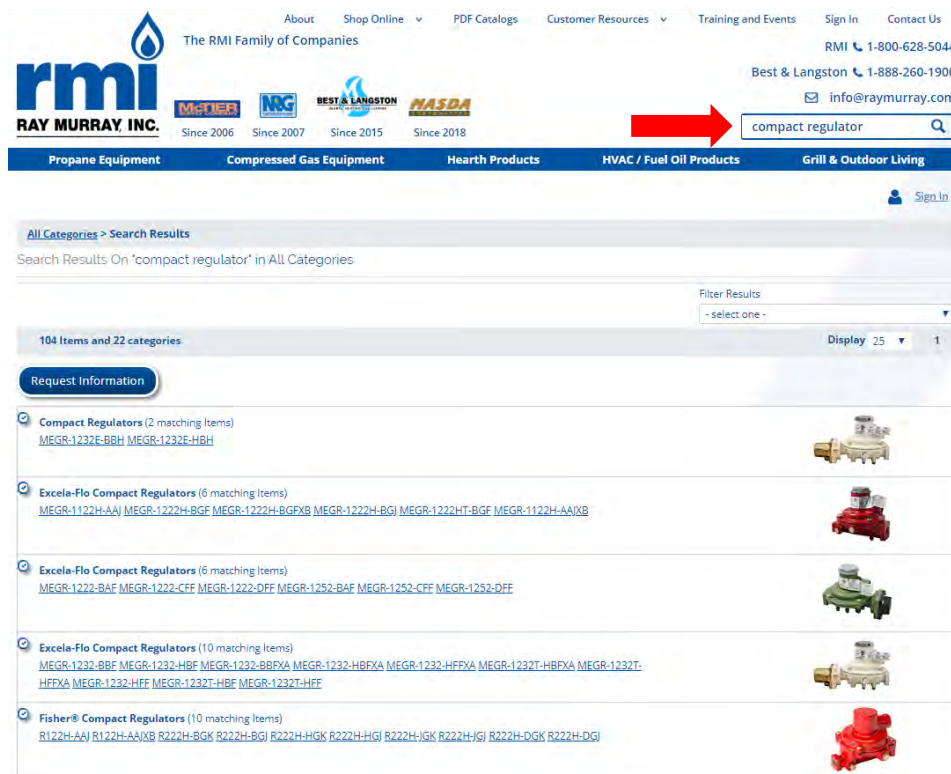
There are multiple ways to search for products and add them to a Shopping Cart.



The **Browse by Product Type/Brand** is a drill down approach to finding an item by Product Line and then by product type/brand. This search option allows the user to see all items in a Product Category.

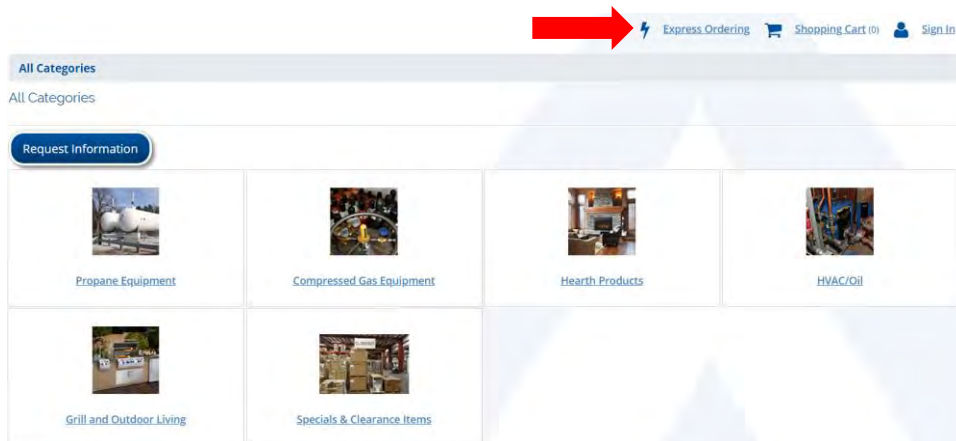
Order here by clicking Add to Cart.

General Search



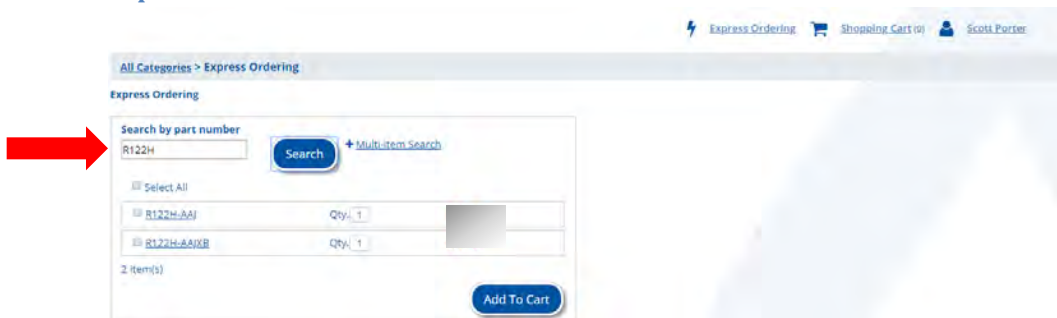
The **General Search** field will return every occurrence of an item with the search criteria as part of the item number or item description. Partial Item Numbers can be entered in this search field.

Express Order



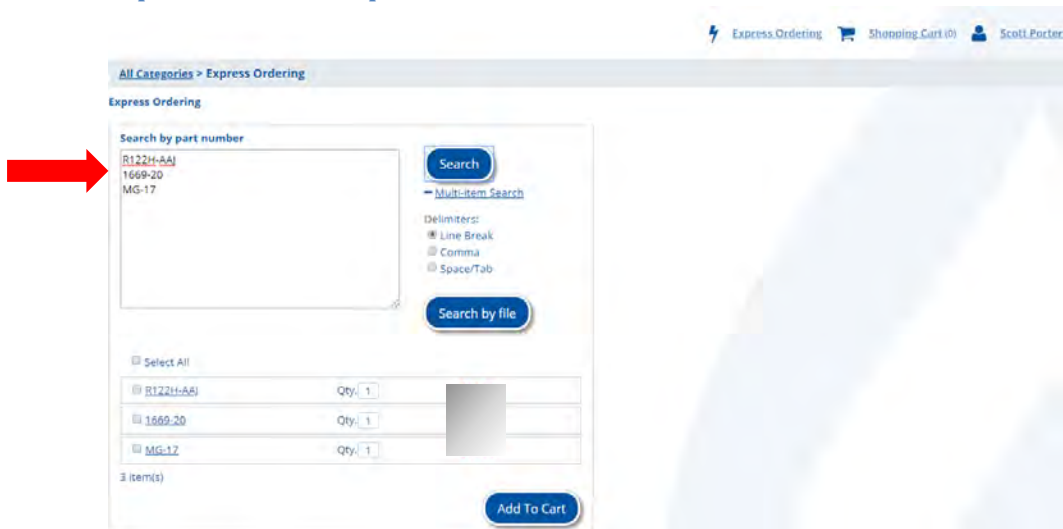
The **Express Order** search is a quick way to find an item or multiple items by partial or complete item number.

Express Order - Partial Item Search



The **Partial Item** search is a quick way to find items starting with a similar beginning.

Express Order - Multiple Item Search

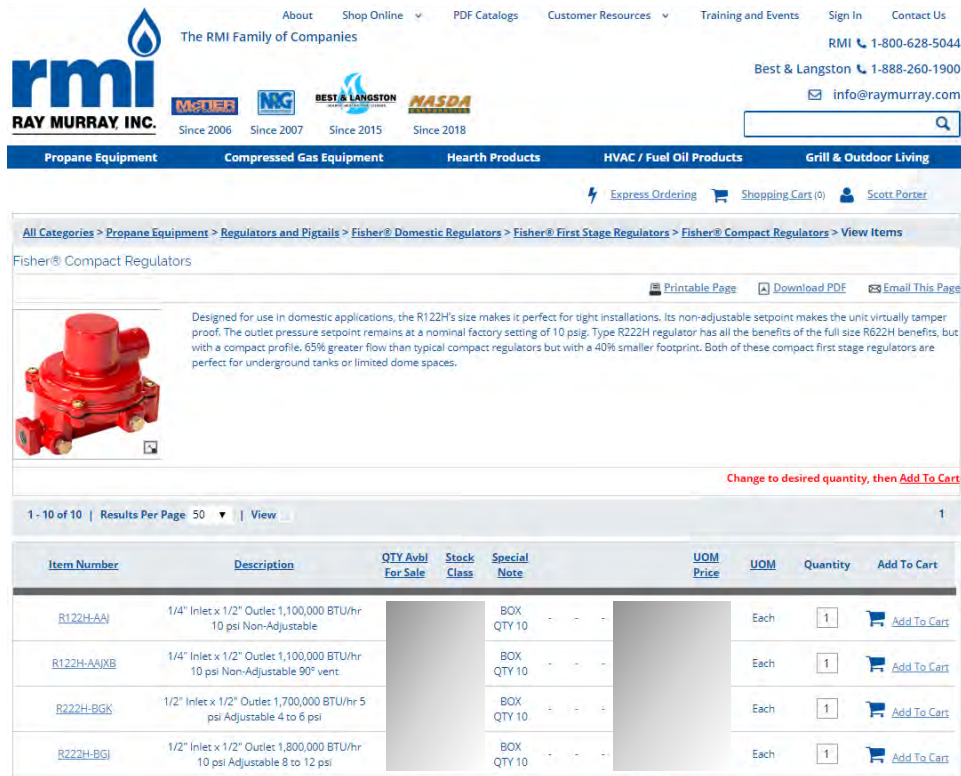


The **Multiple Item** search is a way to find a complete list of frequently bought items.

Saved Carts & Order History (Reorder Favorites)

A detailed explanation of how to use **Saved Carts & Order History** as reorder favorites can be found in the **My Account** section of this user guide.

Add to Cart and Checkout Process



The RMI Family of Companies

RMI 1-800-628-5044
Best & Langston 1-888-260-1900
info@raymurray.com

Propane Equipment Compressed Gas Equipment Hearth Products HVAC / Fuel Oil Products Grill & Outdoor Living

Express Ordering Shopping Cart (0) Scott Porter

All Categories > Propane Equipment > Regulators and Pigtails > Fisher® Domestic Regulators > Fisher® First Stage Regulators > Fisher® Compact Regulators > View Items

Fisher® Compact Regulators

Printable Page Download PDF Email This Page

Designed for use in domestic applications, the R122H's size makes it perfect for tight installations. Its non-adjustable setpoint makes the unit virtually tamper proof. The outlet pressure setpoint remains at a nominal factory setting of 10 psig. Type R222H regulator has all the benefits of the full size R622H benefits, but with a compact profile, 65% greater flow than typical compact regulators but with a 40% smaller footprint. Both of these compact first stage regulators are perfect for underground tanks or limited dome spaces.

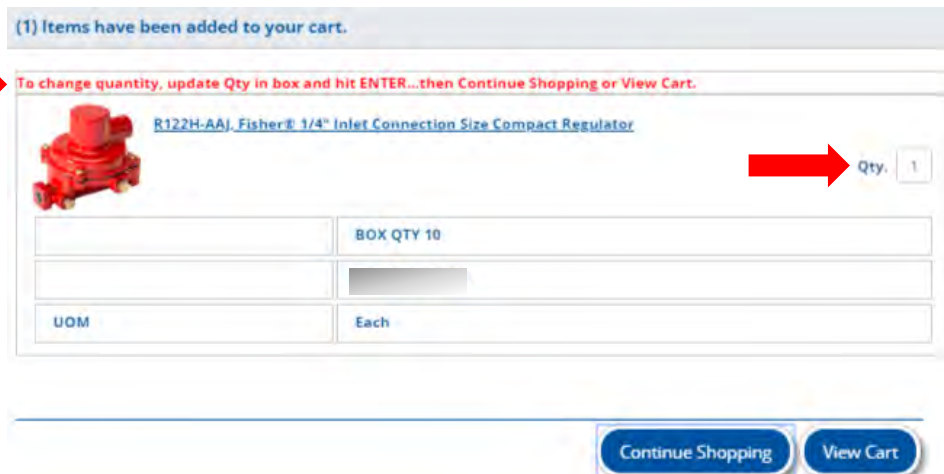
Change to desired quantity, then Add To Cart

1 - 10 of 10 | Results Per Page: 50 | View

Item Number	Description	QTY Avbl For Sale	Stock Class	Special Note	UOM Price	UOM	Quantity	Add To Cart
R122H-AAJ	1/4" Inlet x 1/2" Outlet 1,100,000 BTU/hr 10 psi Non-Adjustable		BOX	QTY 10		Each	1	Add To Cart
R122H-AAJXB	1/4" Inlet x 1/2" Outlet 1,100,000 BTU/hr 10 psi Non-Adjustable 90° vent		BOX	QTY 10		Each	1	Add To Cart
R222H-BGK	1/2" Inlet x 1/2" Outlet 1,700,000 BTU/hr 5 psi Adjustable 4 to 6 psi		BOX	QTY 10		Each	1	Add To Cart
R222H-BGJ	1/2" Inlet x 1/2" Outlet 1,800,000 BTU/hr 10 psi Adjustable 8 to 12 psi		BOX	QTY 10		Each	1	Add To Cart

Add to Cart

Customers can change the quantity to their desired quantity and click Add to Cart.



(1) Items have been added to your cart.

To change quantity, update Qty in box and hit ENTER...then Continue Shopping or View Cart.

R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator

Qty. 1

BOX QTY 10

UOM Each

Continue Shopping View Cart

Add to Cart Window

The quantity can also be changed in the Add to Cart window by updating the Qty in the box and hitting ENTER before clicking **Continue Shopping** or **View Cart**.

Shopping Cart

Save Cart Continue Shopping Proceed to Checkout

Carts can be saved to reorder the same items again later

Item Number	Part Quantity	Item Total
8122H-661	1	

SUBTOTAL: TAX: \$0.00

Applicable Sales Tax will be added to your RMI Invoice

TOTAL PRICE: Proceed to Checkout

Cart Review

Save Cart is an option to reorder the same items again at a later time.

Applicable Sales Tax is calculated based on the customer's taxable or exempt status and added to the RMI Invoice.

Shopping Cart > Shipping

Step 1 Step 2 Step 3

Shipping Address

This is a Residential Address

First Name* Scott
Last Name* Porter
Company Name RMI
Address* 50 Limestone
Address
City* Lee
State* Massachusetts
Country* UNITED STATES OF AMERICA
Zip Code* 01238
Phone Number* 4132439413
Fax Number
Email* Sporter@raymurray.com

Save Addresses for future use
Include me in promotional email list

Shipping Options

Applicable Shipping Charges will be added to your RMI Invoice

Calculate Shipping

Please note: Shipping charges are not calculated until your Order Request has been reviewed and processed by RMI. Applicable shipping charges will be added to your RMI invoice.

Proceed to Step 2: Payment

Step 2: Payment

Back to View Cart

Checkout Process - Step 1

Applicable Shipping Charges are calculated during the RMI shipping process and added to the RMI Invoice.

Shopping Cart > Payment

Step 1 Step 2 Step 3

Billing Address

My Shipping Address is also my Billing Address
Bill to a different address

Payment Method

Invoice

You will receive an invoice from RMI based upon agreed payment terms.

Step 3: Review & Submit Order Request

Back to Shopping

Checkout Process - Step 2

Invoice is the Payment Method for all online orders.

Shopping Cart > Review and Submit Order


Step 1 Step 2 **Step 3**

Modify Order Request **Submit Order Request**

Shipping Address:
 Scott Porter
 RMI,
 50 Limestone,
 Lee,
 MA US 01238
 Phone Number: 4132439413
 Email: Sporter@raymurray.com
[Change](#)

Billing Address:
 Scott Porter
 RMI,
 50 Limestone,
 Lee,
 MA US 01238
 Phone Number: 4132439413
 Email: Sporter@raymurray.com
[Change](#)

Payment Method:
 Invoice

Item Number	Part Quantity	Item Total
 R122H-AA Items Per Package: 1 UOM: Each Package Type: Each BOX QTY: 10	1	

Comments:

Customer Purchase Order Number:

SUBTOTAL: \$0.00
 TAX: \$0.00
Applicable Sales Tax will be added to your RMI Invoice
 TOTAL PRICE:

Transaction secured with Secure Socket Layer (SSL)

Checkout Process - Step 3

This step is the final review before submitting the Order Request.

Customers can also add **Comments** and a **Customer PO#** to the Order Request.

All Categories


Print Order Request **Continue Shopping**

Thank you for submitting your online Order Request to RMI! Your Order Request will be reviewed by a member of the RMI customer service team and they will contact you with any questions. Please print your order request for your records and you will also receive a confirmation email. Your order request reference number is **240**. If you have any questions, or need additional information, please contact Ray Murray, Inc. by calling 800-628-5844 or emailing info@raymurray.com

Shipping Address:
 Scott Porter
 RMI,
 50 Limestone,
 Lee,
 MA US 01238
 Phone Number: 4132439413
 Email: Sporter@raymurray.com

Billing Address:
 Scott Porter
 RMI,
 50 Limestone,
 Lee,
 MA US 01238
 Phone Number: 4132439413
 Email: Sporter@raymurray.com

Payment Method:
 Invoice

Item Number	Part Quantity	Item Total
 R122H-AA Items Per Package: 1 UOM: Each Package Type: Each BOX QTY: 10	1	

SUBTOTAL: \$0.00
 TAX: \$0.00
Applicable Sales Tax will be added to your RMI Invoice
 TOTAL PRICE:

Transaction secured with Secure Socket Layer (SSL)

Print Order Request **Continue Shopping**

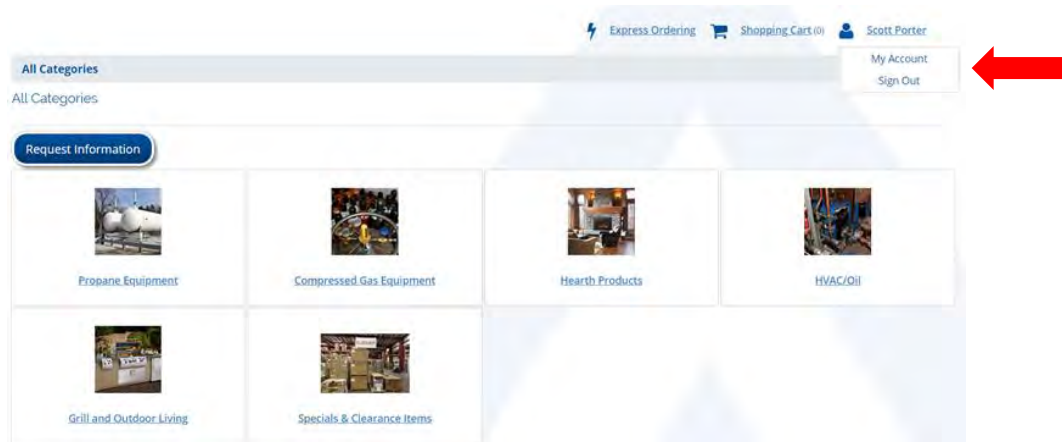
Checkout Process - Complete

A member of the RMI customer service team will review the Order Request and release it into the RMI system for processing or contact the customer with any questions.

A reference number is given to the Order Request and can be used by RMI customer service to find the order after it has been released into our system.

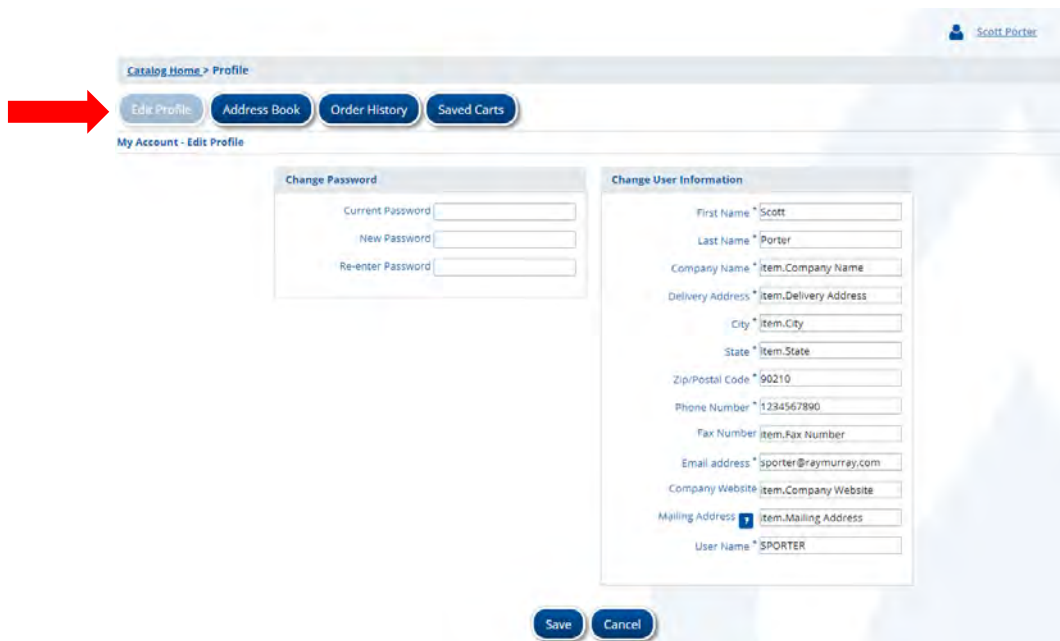
The customer will receive an Order Confirmation when their order is released into the RMI system for processing.

My Account



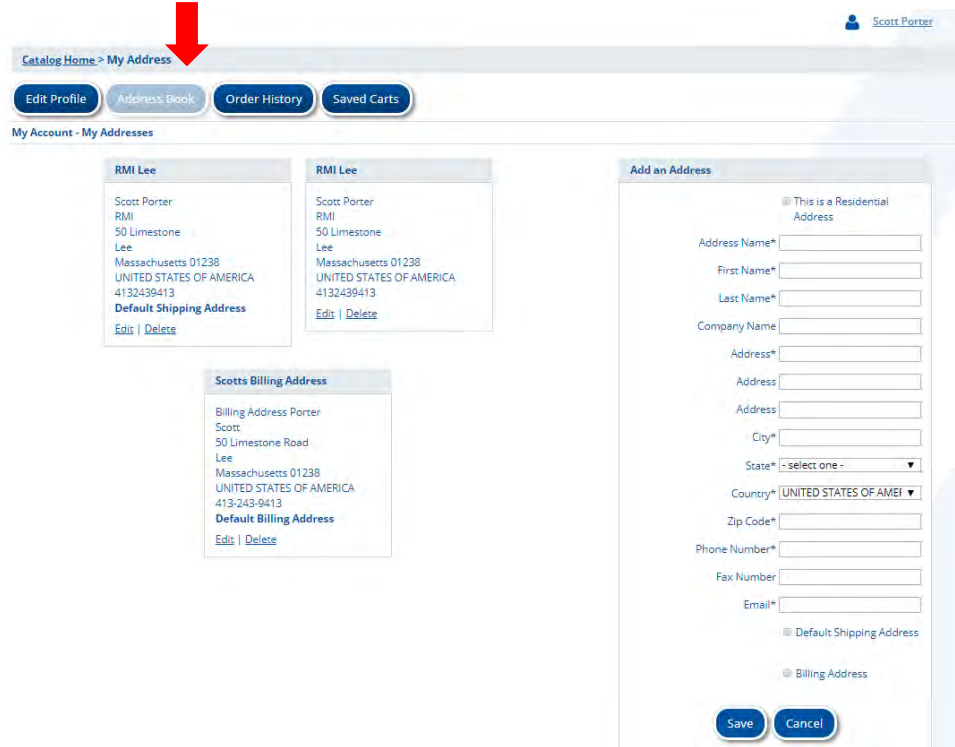
After signing in customers can access specific details about their account using a drop-down menu under their User Name.

Edit Profile



Customers can change specific details in their individual profile and also change their Password.

Address Book



Address Book

Scott Porter

[Catalog Home > My Address](#)

[Edit Profile](#) [Address Book](#) [Order History](#) [Saved Carts](#)

My Account - My Addresses

RMI Lee

Scott Porter
RMI
50 Limestone
Lee
Massachusetts 01238
UNITED STATES OF AMERICA
4132439413
Default Shipping Address
[Edit](#) | [Delete](#)

RMI Lee

Scott Porter
RMI
50 Limestone
Lee
Massachusetts 01238
UNITED STATES OF AMERICA
4132439413
[Edit](#) | [Delete](#)

Scotts Billing Address

Billing Address Porter
Scott
50 Limestone Road
Lee
Massachusetts 01238
UNITED STATES OF AMERICA
413-243-9413
Default Billing Address
[Edit](#) | [Delete](#)

Add an Address

☐ This is a Residential Address

Address Name*

First Name*

Last Name*

Company Name

Address*

Address

City*

State*

Country*

Zip Code*

Phone Number*

Fax Number

Email*

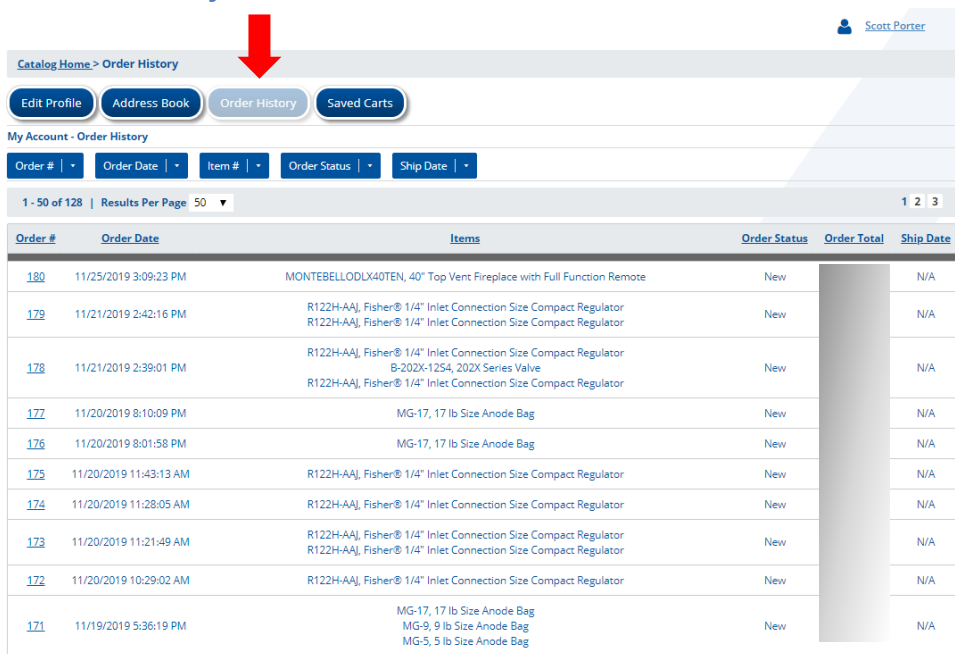
☐ Default Shipping Address

☐ Billing Address

[Save](#) [Cancel](#)

Customers can change existing addresses and add new Bill-To or Ship-To Addresses.

Order History



Order History

Scott Porter

[Catalog Home > Order History](#)

[Edit Profile](#) [Address Book](#) [Order History](#) [Saved Carts](#)

My Account - Order History

Order # | Order Date | Item # | Order Status | Ship Date

1 - 50 of 128 | Results Per Page: 50 | 1 2 3

Order #	Order Date	Items	Order Status	Order Total	Ship Date
180	11/25/2019 3:09:23 PM	MONTEBELLOXL40TEN, 40" Top Vent Fireplace with Full Function Remote	New		N/A
179	11/21/2019 2:42:16 PM	R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator	New		N/A
178	11/21/2019 2:39:01 PM	R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator B-202X-1254, 202X Series Valve R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator	New		N/A
177	11/20/2019 8:10:09 PM	MG-17, 17 lb Size Anode Bag	New		N/A
176	11/20/2019 8:01:58 PM	MG-17, 17 lb Size Anode Bag	New		N/A
175	11/20/2019 11:43:13 AM	R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator	New		N/A
174	11/20/2019 11:28:05 AM	R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator	New		N/A
173	11/20/2019 11:21:49 AM	R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator	New		N/A
172	11/20/2019 10:29:02 AM	R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator	New		N/A
171	11/19/2019 5:36:19 PM	MG-17, 17 lb Size Anode Bag MG-9, 9 lb Size Anode Bag MG-5, 5 lb Size Anode Bag	New		N/A

Customers can review orders previously placed online. Clicking Reorder will add the entire order to a new shopping cart. Items can then be added to or deleted from the new cart before proceeding to checkout.

Saved Carts

Catalog Home > Saved Carts

My Account - Saved Carts

[Edit Profile](#) [Address Book](#) [Order History](#) [Saved Carts](#)

Saved Carts can be activated to process an order, then resaved to reorder the same items again later

Cart Name	Save Date	Items	Total	Expiration Date
Regulators	12/02/2019	R122H-AAJ, Fisher® 1/4" Inlet Connection Size Compact Regulator R122H-AAJB, Fisher® 1/4" x 1/2" Connection Compact Regulator R222H-BGK, Fisher® 1/2" x 1/2" Connection Compact Regulator		
CGA 280 Valves	11/26/2019	GV28061-28, Brass Industrial Cylinder Valve GV28061-32-7, Brass Industrial Cylinder Valve GSV28061-35, Brass Industrial Cylinder Valve		
Firebox	11/26/2019	MONTEBELLODX45TEN, 45" Top Vent Fireplace with Full Function Remote		




Customers can view and activate saved carts. Carts can be saved as "favorites" and activated to create new orders. An activated cart can be resaved for use again later before proceeding to checkout.

Activate a Saved Cart

Catalog Home > Saved Carts > [Regulators]

[Back](#) [Activate Cart](#)

Expiration Date:

Item Number	Part Quantity	Item Total
 R122H-AAJ Items Per Package: 1 Package Type: Each : BOX QTY 10 UOM: Each	1	
 R122H-AAJB Items Per Package: 1 Package Type: Each : BOX QTY 10 UOM: Each	1	
 R222H-BGK Items Per Package: 1 Package Type: Each : BOX QTY 10 UOM: Each	1	

SUBTOTAL:

[Back](#) [Activate Cart](#)

Activating a saved cart removes it from the saved carts list and turns it into an order request ready to proceed to checkout.

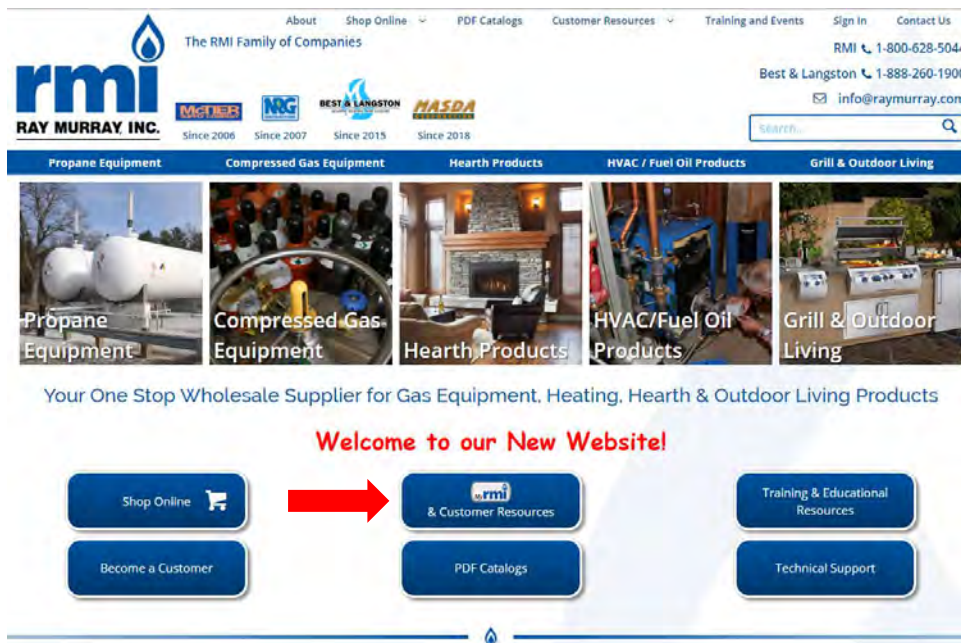
Save/Resave Cart

Save Cart

Name your cart :

[Save](#)

Resaving a cart before proceeding to checkout puts it back in the saved cart list for use again later for another order request.



is a new version of the same tools that have been available to our online customers.



gives customers access to do the following.

- Research the status of past orders
- Research the status of invoices and other transactions
- Track the status of current orders

Order Entry

- Provides a path for customers who want to continue shopping online the same way they have in the past

Order Search

- Research the status of past orders
- Track the status of current orders

Account Info

- Research the status of invoices and other transactions

Myrmi Home Page





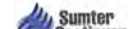
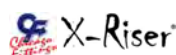
The RMI Family of Companies



HEARTH & GRILL PRODUCT LINES



PROPANE EQUIPMENT PRODUCT LINES



All lines may not be available in every market

Lee, MA

50 Limestone Rd.
Lee, MA 01238



Flint, MI

4411 Pier N Blvd.
Flint, MI 48504



Goldsboro, NC

2815 F Carolina Commerce Dr.
Goldsboro, NC 27530



Bensalem, PA

1443 Wells Rd.
Bensalem, PA 19020





The RMI Family of Companies



RAYMURRAY.COM

My USERNAME:

My PASSWORD: